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## Presenter Bio

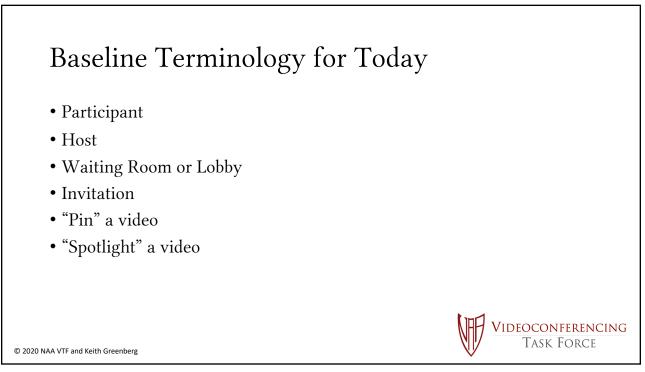
Keith D. Greenberg, Esq. is a labor and employment arbitrator and mediator from North Bethesda, Maryland. He is a member of the National Academy of Arbitrators, and serves as the Academy's Technology Coordinator and as a member of its Videoconferencing Task Force. He is a graduate of the Cornell University School of Industrial and Labor Relations and of the University of Michigan Law School.



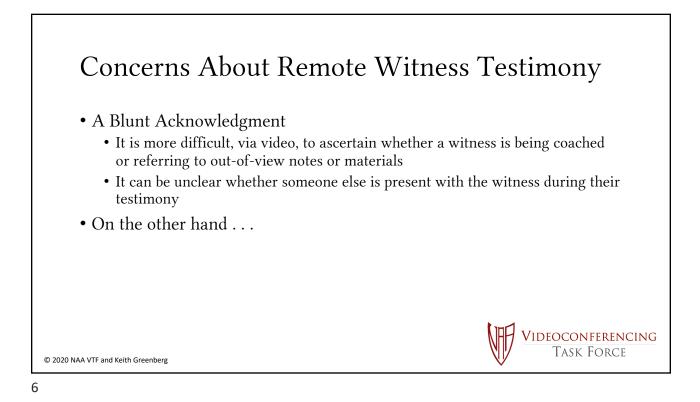


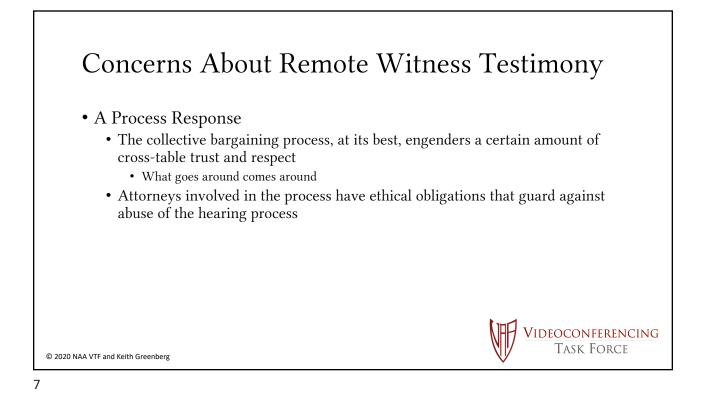
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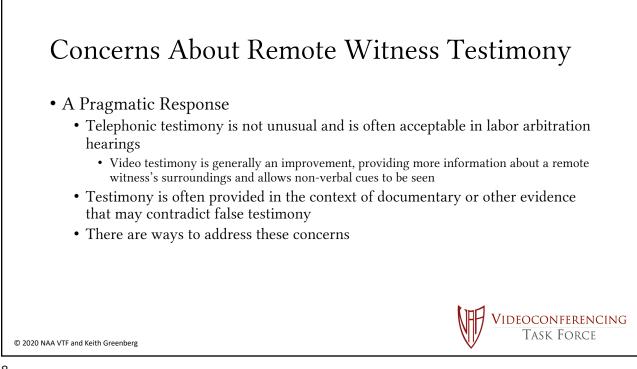












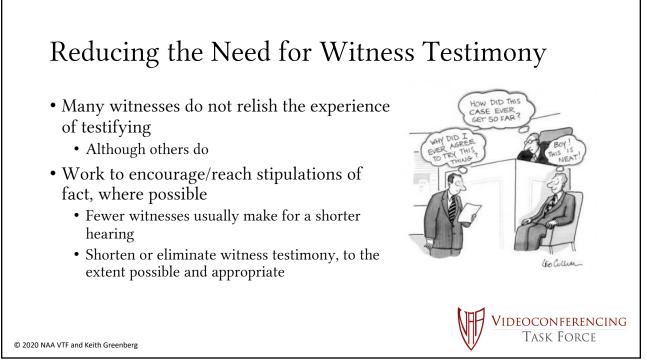
Videoconferencing Task Force

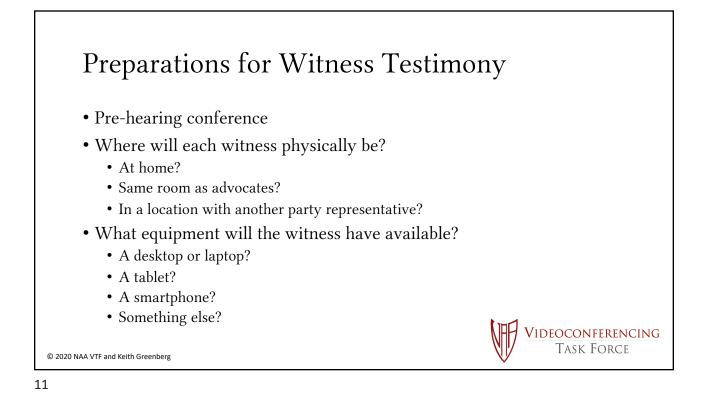
## Approaches to Promote Unaided Remote Testimony

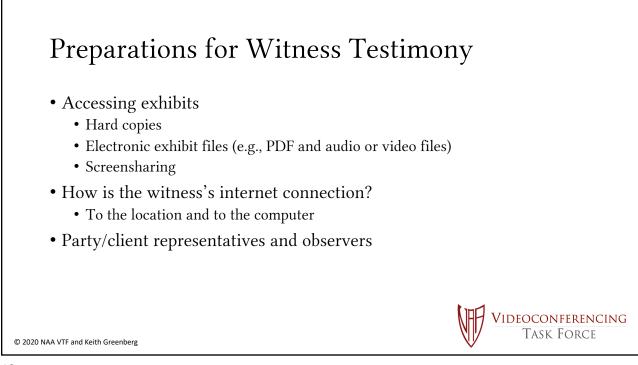
- Advance discussion between the advocates, with or without the arbitrator about potential concerns
- Setting expectations for witnesses
- Have a trusted individual with the witness, if possible
- Keep an eye on what the witness is doing on-screen
  - But not every glance away from the camera is necessarily cause for concern
- Trust and respect among the advocates
- Reducing temptation for the witness to reach out

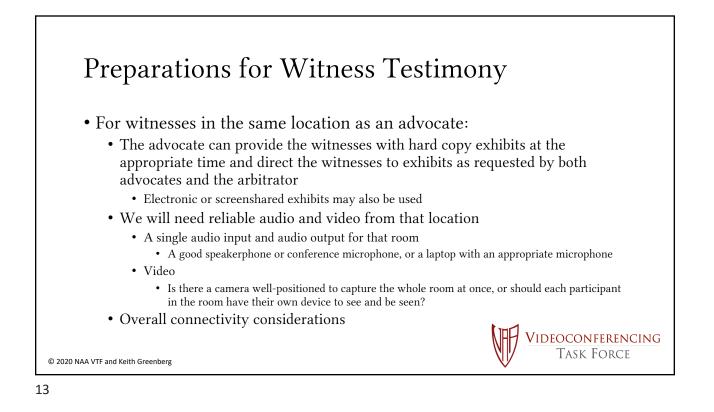
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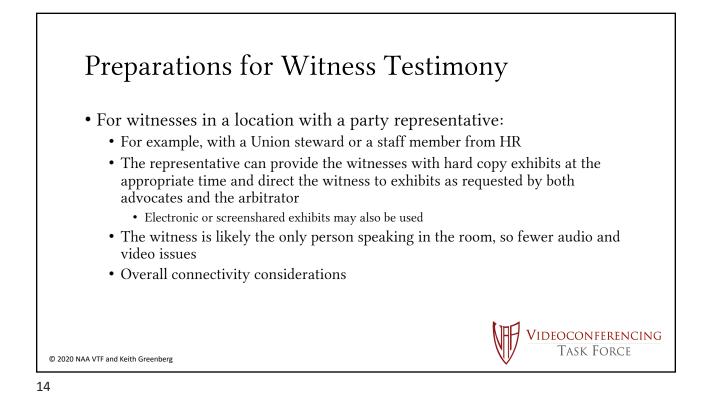
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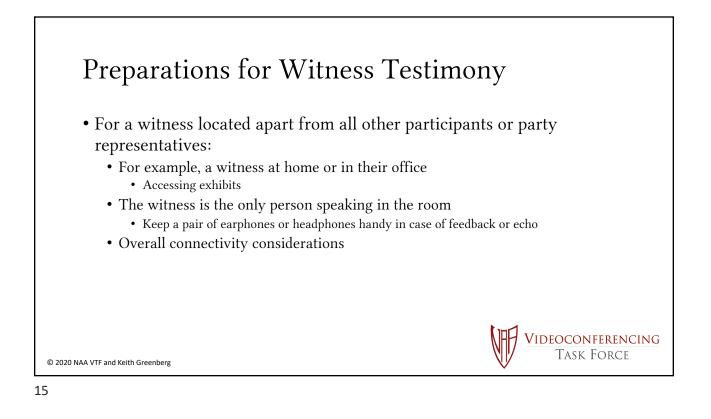


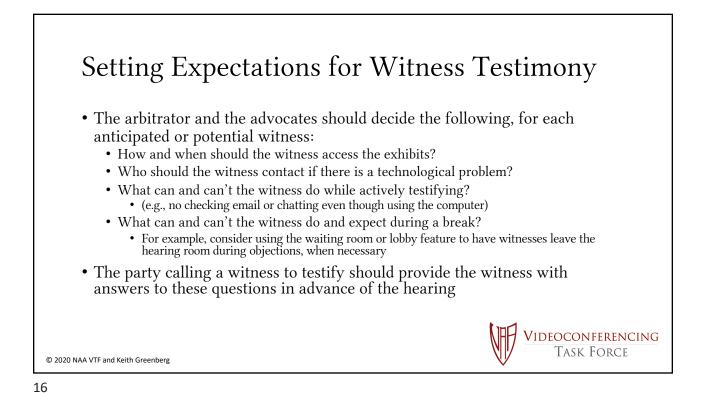


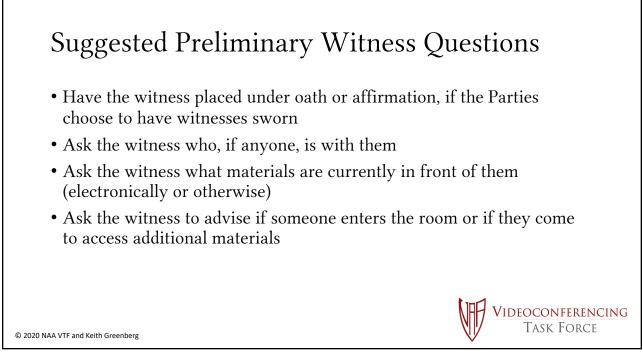




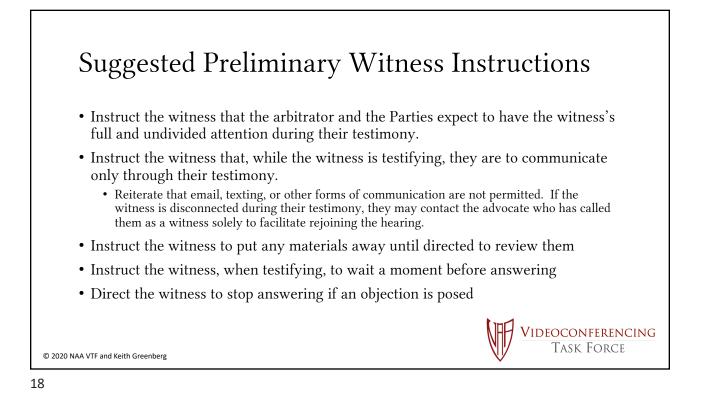












VIDEOCONFERENCING TASK FORCE

## Other Witness Topics to Discuss at a Pre-Hearing Conference

- Sequestration
- Witness availability
- Breaks
- Test run (including for witnesses)
- Accommodations for witnesses
- Recordings

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