

CHAPTER 1

PRESIDENTIAL ADDRESS: MY LOVE AFFAIR WITH  
ARBITRATION

INTRODUCTION BY DONALD S. MCPHERSON

MARGERY F. GOOTNICK\*

[*Editor's Note.* An audio recording and accompanying slide presentation of Margery F. Gootnick's Presidential Address appears on the DVD at the back of this book.]

---

\*Member, National Academy of Arbitrators, Rochester, New York.